

Archived: 15 July 2025 12:42:23

From: [FOI Responses](#)

To: [REDACTED]

Subject: Freedom of Information Response - [REDACTED]

Importance: Normal

Sensitivity: None

Dear [REDACTED]

Thank you for your Freedom of Information request dated 30 May 2025 for information about Family Time Services. Please find below City of Doncaster Council's responses to the questions you have raised.

Question 1: What are your current arrangements regarding Family Time Services, in-house/outsourced, including current contracted provider(s) of any commissioned supervised contact services and the contract length?

Response: The City of Doncaster Council provide in house Family Time Services.

Question 2: If you have a commissioned contract in place, when will this be due for re-tender?

Response: Not applicable as the service is provided in house.

Question 3: If you have an in-house service, do you ever spot purchase to support the service? Do you have a recommended list of providers?

Response: The City of Doncaster Council does not use spot purchase to support the service.

Question 4: If you spot purchase, how do organisations join this?

Response: Not applicable.

Question 5: Do you have any intentions to review the existing provisions in place for your Family Time Service?

Response: The City of Doncaster Council does not have any intentions to review the existing provision in place.

Question 6: What is the council's annual spend for the Family Time Service?

Response: In 2024/2025 the City of Doncaster Council's annual spend for the Family Time Service was £539,550

Question 7: What is the name and contact details of the council officer responsible for this service?

Response: Rebecca Wall, Service Director for Children Young People and Families, email:

Rebecca.wall@doncaster.gov.uk

Question 8: Where does the council advertised their tender opportunities?

Response: The City of Doncaster Council advertises all tender opportunities here:

<https://www.doncaster.gov.uk/services/the-council-democracy/procurement>

I hope that this information is useful to you.

City of Doncaster Council estimates that it has cost £49.00 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email FOIAppeals@doncaster.gov.uk

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.
www.ico.org.uk Telephone 0303 123 1113.

Yours sincerely,
Sophie

Sophie Ormshaw

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Please treat the content of this e-mail as confidential. If you have received this e-mail and it is not addressed to you please accept my apologies and inform me as soon as possible.

-----Original Message-----

From [REDACTED]
Sent: 30 May 2025 13:20
To: Freedom of Information Requests <FOI.Requests@doncaster.gov.uk>
Subject: Freedom of Information request - Family Time Service

Caution! This message was sent from outside your organization.

Dear Doncaster Borough Council,

1. What are your current arrangements regarding Family Time Services, in-house/outsourced, including current contracted provider(s) of any commissioned supervised contact services and the contract length?
2. If you have a commissioned contract in place, when will this be due for re-tender?
3. If you have an in-house service, do you ever spot purchase to support the service? Do you have a recommended list of providers?
4. If you spot purchase, how do organisations join this?
5. Do you have any intentions to review the existing provisions in place for your Family Time Service?
6. What is the council's annual spend for the Family Time Service?
7. What is the name and contact details of the council officer responsible for this service?
8. Where does the council advertised their tender opportunities?